NOTICE APPENDIX A

Complaints about Members

The procedure on how you can make a complaint against a Member of the council has now changed and you can now complain directly to the Standards Committee of the Council. Previously the Standards Board for England dealt with all complaints.

All Members have to comply with the Code of Conduct. The Code sets out rules about how they should behave and also requires them to disclose any personal interests they have. The Code is contained in Part 5 of the Council's Constitution and is available on the website.

Anyone can make a complaint about a breach of the Code of Conduct. This complaint must be in writing.

If you want to make a complaint about a Member, please read the guidance below before you fill out the complaint form.

Guidance (web link)

Complaint form (web link)

If your complaint is not about a Member, then please use the Council's Corporate Complaints Procedure.

Contact us

If you have any queries please do not hesitate to contact us via email standards.monitoringofficer@harrow.gov.uk

Telephone: 020 8420 9414

Fax: 020 8424 1557

Or alternatively you may contact us by post:

Monitoring Officer Harrow Council P O Box 2 Civic Centre Station Road Harrow HA1 2UH